

## Mitigation Technician

The mitigation technician engages in activities necessary to restore or repair commercial and residential properties damaged by fire, smoke, water, mold, biohazard and other factors. Responds to job sites as directed, and performs all tasks in accordance with company and industry certified standards.

### Key Responsibilities Include:

- Set, monitor, and move equipment needed for water extraction and drying of premises, including reading and recording of data
- Move, pack, store, catalog, and bar code customer contents, including household furnishings and other goods
- Demolition of property and debris removal
- Take samples to test for contaminants
- Perform structural and content cleaning and assist with mold and biohazard clean-up
- Maintain and create accurate and detailed measurements, diagrams, photos, journals, work orders, and other documentation, as required for each job, including data entry into job management and data tracking systems, using multiple software databases
- Communicate clearly and succinctly with clients, managers, team members, and other parties
- Maintain a neat and orderly worksite and obey all safety rules and regulations in order to prevent work hazards
- Maintain work truck in a clean and organized fashion; ensuring it is stocked with the equipment and supplies necessary to perform all work required at designated job sites
- Participate in Continuous Improvement and training efforts
- Assist other departments and technicians as needed

### Education/Qualifications

- High School Diploma or equivalent
- Must have a general knowledge of a variety of basic topics, such as math, reading, typing, and computer functions
- Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagrammatic form
- Ability to work in a fast paced, team environment
- Must be able to use basic hand tools, such as screwdriver, wrench, hammer crowbar, and power tools
- Must be able to work at heights, in confined spaces, lift up to 50 pounds unassisted, stand, walk, bend, crouch, kneel, stoop, reach, twist, lift, push, pull, climb, and balance
- Must be able to perform each task wearing all of the required PPE devices, including full and half-face respirators, Tyvek suit, rubber boots, eye protection and gloves
- Must be able to work outdoors in all types of weather conditions, as well as harsh indoor conditions
- Must be able to complete assigned tasks in an efficient and timely manner
- Must have a valid driver's license and safe driving record
- Must be able to pass a background and drug screening
- Must be willing to learn new task/jobs
- Must be able to pass IIRC certification after six months of employment/on the job training
- Must be available to work overtime and weekends, and participate in the on-call rotation for emergency after hours calls

### Experience

- Prior work experience in the construction or restoration industry a plus